










DREAMPLACE CLUB

AGENCIES

DREAMPLACE
Club

<p>RELAX</p> 	<p>FAMILIES</p> 	<p>COUPLES</p> 	<p>URBAN</p> 	<p>DREAM</p> 
 TACANDE	 TAGORO	<p>ADULTS ONLY</p>  TIGOTAN	<p>ADULTS ONLY</p>  TIGOTAN	DREAMPLACE

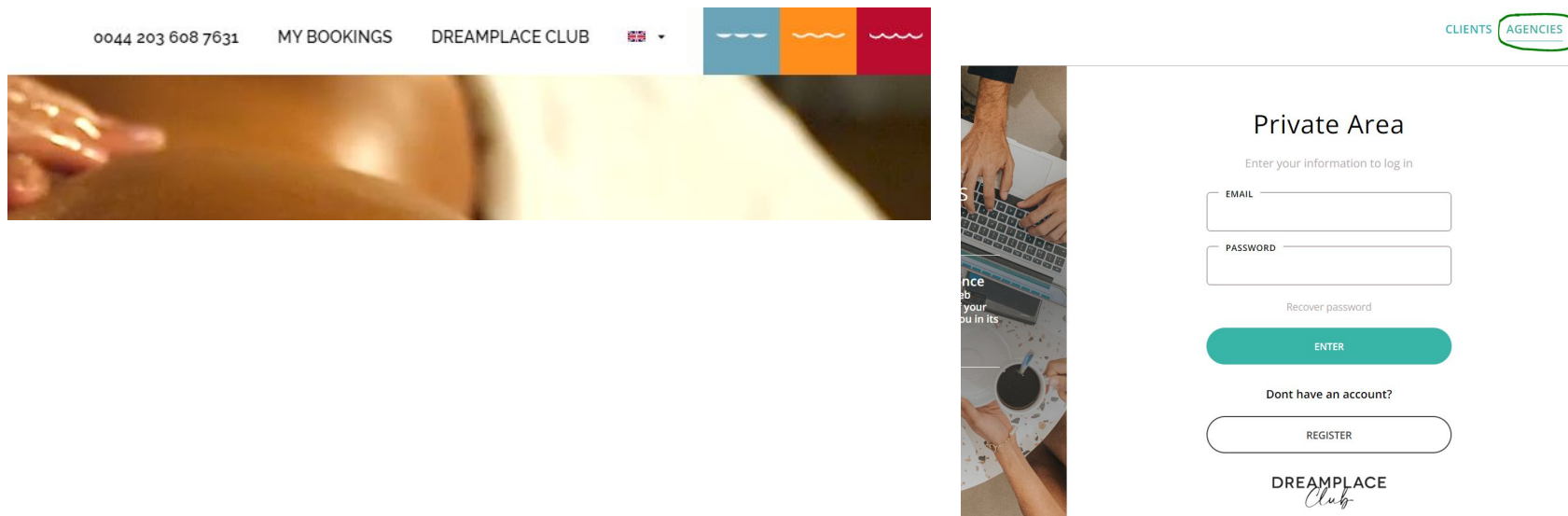
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1. HOW DO YOU REGISTER ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

1. Go to the website [Dreamplace Club para Agencias | Ventajas exclusivas \(dreamplacehotels.com\)](https://dreamplacehotels.com)
2. From this page you can register, if you are not already registered, or log in as an agency if you are already registered. You can also do it directly from [here](#).

*Important to make sure that you are doing the process as an 'agency' and not as a 'client'.



The screenshot displays the top navigation bar of the Dreamplace Club website. On the left, there is a phone number '0044 203 608 7631', a 'MY BOOKINGS' link, and a 'DREAMPLACE CLUB' link with a flag icon. The central part of the header features three colored buttons (blue, orange, red) with white wavy icons. On the right, there are 'CLIENTS' and 'AGENCIES' links, with 'AGENCIES' highlighted in a green rounded rectangle. Below the navigation bar, there is a large image of a hand typing on a laptop keyboard. To the right of the image, the 'Private Area' login form is visible. The form includes an 'EMAIL' input field, a 'PASSWORD' input field, a 'Recover password' link, a green 'ENTER' button, a 'Dont have an account?' link, and a 'REGISTER' button. At the bottom of the form, the 'DREAMPLACE Club' logo is displayed.

1. HOW DO YOU REGISTER ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

4. To complete your registration, please follow these steps:

- **Fill in the registration form** with all the required information.
- **Enter the details of the agency** first, including the name, address, contact information and VAT number.
- **Next, complete the details of the agency representative** who will be responsible for making bookings on your behalf.
- **Press the registration button** to submit your application. Make sure to read and accept the privacy terms before proceeding.

*In further steps we indicate how to add more representatives/users to your agency.

Register

Agency data

* FIRST NAME	* EMAIL	* PHONE NUMBER	* COUNTRY
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="▼"/>
* CITY	* ADDRESS	* ZIP CODE	* VAT NUMBER
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
IATA			
<input type="text"/>			

Representant details

* FIRST NAME	* LAST NAME	* EMAIL	PHONE NUMBER
<input type="text"/>	<input type="text"/>	<input type="text"/>	+34 (Phone number)
* DATE OF BIRTH	* COUNTRY	* PASSWORD	* CONFIRM PASSWORD
dd/mm/aaaa <input type="text"/>	<input type="text" value="▼"/>	<input type="text"/>	<input type="text"/>

* Required fields Yes, I accept the [Privacy policy](#)

1. HOW DO YOU REGISTER ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

5. Registration Confirmation:

Once the registration is completed, a confirmation email will be sent to the representative's email address provided during the registration process.

6. Agency Activation:

After receiving your registration request, we will review the provided information within a maximum of 48 business hours. Once the review is completed, you will be notified via email whether your agency has been activated or not. If your agency is activated, you may start making bookings from our website immediately.

1. HOW DO YOU REGISTER ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

7 . Once we have validated your registration, you will receive a notification email to the representative's email address provided during the registration process. This email will inform you that your account has been activated and that you can now start making bookings from our website.

*If we have not activated your agency within 48 hours, you can call us on 0044 203 608 7631

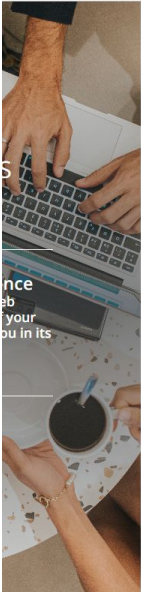
1. HOW DO YOU REGISTER ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

8. Once your agency has been validated, if you would like to add new users, please send us an email to **ccmanager@dreamplacehotels.com** specifying the number of users you wish to add and their contact information (name, email address, and telephone number)

We will send you a link as soon as possible that you will need to use for this purpose. By clicking on the link, each user will access a registration page pre-assigned to their agency. On this page, they must fill in the required fields to complete their registration.

2. HOW TO BOOK ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

8. Go to the website [Dreamplace Club for Agencies | Exclusive Benefits \(dreamplacehotels.com\)](https://dreamplacehotels.com)
9. Within the agency option, proceed to LOGIN by entering the email and password set during your registration.



CLIENTS **AGENCIES**

Private Area

Enter your information to log in

EMAIL

PASSWORD

[Recover password](#)

ENTER

[Dont have an account?](#)

REGISTER

DREAMPLACE
Club

2. HOW TO BOOK ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

11. Once you login you will go directly to our booking engine, where you can choose the hotel and the criteria of the reservation you want to make.

12. Upon logging in as an agency, you'll see prices with your negotiated commission already applied, so there's no need for additional calculations. You can check the specific terms that apply to your agency rate, including restrictions, cancellation policies, and any other relevant information.

The screenshot displays the Dreamplace Hotels & Resorts website interface. At the top, the logo 'DREAMPLACE HOTELS & RESORTS' is visible. The search bar includes filters for 'City/Property' (Choose destin...), 'Dates' (12 - 17 nov 2024), and 'Occupancy' (2 guests). A 'PROMOCODE' field and a search icon are also present. Below the search bar, there are options for 'CHILDS FREE' and 'FREE PARKING'. The main content area features three hotel cards:

- PLAYA BLANCA SUMMERTIME HAPPINESS -30%**: Gran Castillo Tagoro 5*, Family & Fun - Playa Blanca. Includes 6 piscinas, Spa, Kids club, and Zona chill out. Price: 9977 Dreamplace Club*.
- LAS PALMAS DE GRAN CANARIA SPIRING LIVES/DAYS**: Cristina by Tigotan 5* - Only Adults (+16) - Las Palmas, Gran Canaria. Includes Las Canteras Beach, Adults only +16, Front line beach, Beach club, and Solarium. Price: 11160 Dreamplace Club*.
- PLAYA BLANCA**: Dream Bocayna Village 4*, Feel & Relax - Playa Blanca. Includes Lanzarote, All-inclusive, Bungalows, Swimming pool, Sauna, Solarium, and Gym. Price: 11551 Dreamplace Club*.

Each card has a 'VIEW' button and a '* 10% Comission' note at the bottom. On the right side, a 'Select rate' modal is open, showing a 'DOUBLE ROOM' with a price of 795.99 for 2 adults and 5 nights. The modal also indicates 'All inclusive', 'Free cancellation until: 11/6/2024', and 'Payment at property'. A 'CONTINUE' button is visible at the bottom right of the modal.

2. HOW TO BOOK ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

13. Next, follow the steps of the booking process until completion.
14. The payment method for making your booking will be via bank transfer.

Payment method

Wire transfer

You will receive the instructions by email, separate from the confirmation, within a maximum of 48 hours.

I have read and accept the **conditions, privacy policy**

Accept to receive commercial communications

CONFIRM

2. ¿CÓMO REALIZAR RESERVAS EN LA WEB DE DREAMPLACE HOTELS & RESORTS?

15. After confirming your booking, a page will be loaded thanking you for making your reservation.

From this page, you will have the option to choose, if you wish, the ideal room for your stay from our virtual map.

You can find more information about this process in the [FAQS](#) on our website for agencies.

DREAMPLACE
HOTELS & RESORTS

City/Property
Gran Castillo Tagor...

Dates
10 - 14 sep 2024

Occupancy
2 guests

PROMOCODE

🔍

👤

🛒

🌐

< Thanks for your reservation!

➡️ Choose the perfect room for your stay! Click here to select the area and room number.

Deidre O'Connell
Mail: deeoconnells95@hotmail.com
Phone: +353 871143449
Country: Ireland

SUPERIOR DOUBLE ROOM - OCEAN VIEW Confirmed

18 - 25 jan 2025 | 2 adults + 2 children

DREAM RATE
All inclusive ⓘ

Booking number: P4173020

Stay (EUR)	€1,837.50
Jan 18, 2025	€262.50
Jan 19, 2025	€262.50
Jan 20, 2025	€262.50
Jan 21, 2025	€262.50

2. HOW TO BOOK ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

15. Once your booking is made, you will receive a record of it in your email.

Upon making the booking, the status will be 'unconfirmed'.

Fwd: Reservation (Unconfirmed) P7066133 / M7809702 -54160, Tigotan 4* Lovers & Friends · Adults Only (+18) - Playa de las Américas

DREAMPLACE

HOTELS & RESORTS

CONGRATULATIONS JORGE GARRIDO!

YOUR RESERVATION HAS BEEN SUCCESSFUL.

You have gotten the best price online!

Reservation data:

2. HOW TO BOOK ON THE DREAMPLACE HOTELS & RESORTS WEBSITE?

16. We will confirm your booking within 48 working hours. You will then receive an email confirming that your booking has been confirmed. We will also send you separately a proforma with the necessary information to proceed with the payment.

Booking (confirmed) P417302

* Agencies that have credit negotiated with us will not have to carry out the transfer for the specific booking.



Hotel Tigotan

📍 C/ Noelia Alfonso Cabrera, 6,
38650 Las Americas-Arona, España
☎ +34922793511
✉ tigotan@dreamplacehotels.com

FACTURA PROFORMA

PARA: Nombre: *Wanderlust*
NIF/CIF: *Wanderlust*
Dirección: C/Auseva 1 bajo
33404 Las Vegas-Corvera España

3. WHAT HAPPENS AFTER I MAKE THE RESERVATION?

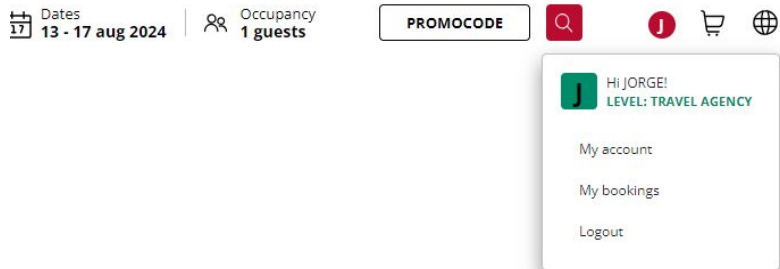
17. Your private agency area:

Booking inquiry and management: Access a complete history of all your bookings. You can review the details of each reservation, as well as make changes if you wish.

User data editing: Amend your user's basic details, such as address, and telephone number. Your email address cannot be modified from the profile. Should you need to change it, please contact us directly.

Agency information modification: Your agency's details cannot be edited from the profile. If you need to modify them, please contact us directly.

Changes to bookings: Flexibility for making changes: Make modifications to your existing bookings, if you wish.



3. WHAT HAPPENS AFTER I MAKE THE RESERVATION?

19. Payment Policies for Reservations:

Payment Deadline:

7 days prior to check-in: You have up to 7 days before the guest's arrival at the hotel to pay for the reservation via bank transfer.

Payment Method:

Bank transfer: Payment must be made exclusively by bank transfer.

Invoice Submission:

After payment and check-in: Once the booking has been paid and on the date the customer checks in at the hotel, we will send you an invoice to your email address.

Booking cancellation:

Failure to pay within the deadline: If we do not receive the payment within the established deadline (7 days before check-in), we will proceed to cancel your reservation as indicated in the cancellation policy of the reservation.

Recommendations:

Make the payment in advance: We recommend that you make the payment as early as possible to avoid cancellations and to ensure the availability of your booking.

Check the cancellation policies: For more information about booking cancellation policies, please refer to our terms and conditions.

THANK YOU!